

Check-in & room rates

Parking

- **Hours**

You may check in any time between 7:30 a.m. and 8:00 p.m. with the Family Services Office, right off the Front Entry.

- **Screening**

To protect the lives of children staying here who may have suppressed immune systems, you will be asked to fill out a communicable disease form when you register.

- **Deposits**

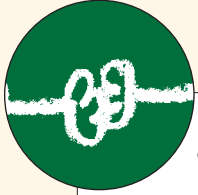
- Refundable key deposit (\$10).
- Optional parking permit deposit (\$20).
- First night's rent (\$15/room, or \$20/suite) when you check in.
- One night's rent and deposits are requested at check-in.

Room rates

- \$15/night for each guest room.
- \$20/night for each family suite.
- \$10 refundable key deposit (returned on check out).
- One night's rent will be required at check-in.
- Every Monday, we will expect you to have paid for the previous week.

Parking

- Parking spaces are scarce!
- All parking is strictly regulated by the University.
- **Free Parking, Not Too Far**
Available in all stalls and at all times in the Finkbine Commuter Lot (see map), just a 10-minute walk from the House and served by the free UI Cambus service.
- **Free Parking Next Door**
There is also free parking overnight (4:30 p.m.–7:30 a.m.) and on weekends in the Carver-Hawkeye Arena lot.
- **Reduced-Cost Parking**
For \$20/week, you receive a parking permit which will allow you to park without further cost at all four University of Iowa Health Care ramps and in the metered stalls of the Carver-Hawkeye Arena lot. The permit itself is a hangtag that must be visible, hanging from the rearview mirror. This hangtag requires payment of an additional \$20 deposit, which will be refunded when the tag is returned.
- The House is not responsible for your parking tickets—make sure your hangtag is visible and that you are in the right lot, during the right times!
- If you have more than one vehicle, we suggest you store the least-used one at the Finkbine Commuter Lot.



Health and well-being Sharing the house

- To protect the lives of children staying here who may have suppressed immune systems, everyone who enters the House needs to fill out a communicable disease form. Even a simple cold or flu can be life-threatening, so wear a mask while in common rooms if you have a runny nose, fever, cough, cold sore, or sore throat. If you have a rash or open wound, please cover it.
- If you develop a cold or the flu or other illness, rash, or open wound during your stay, please let the staff know as soon as possible, and take precautions to keep from spreading it (eg, wear a mask).
- Please wear shoes or slippers.
- No pets can stay with you. (Guide and licensed therapy animals are an exception.)
- No smoking.
- No alcohol or returning to the House under the influence.

Sharing the House

To create an environment that is as healthy and stress-free as possible for all our guests, each of whom is coping with the serious illness of a child, we ask you to observe these principles of cooperative living:

- Have an adult (someone over 18) supervise your children (anyone under 18) at all times.
- Observe quiet hours from 10 p.m. to 8 a.m.
- Clean up after yourself.
- Wear clothing when you're outside your room.
- Help keep common areas clean.
- Laugh a little.
- Treat each other with kindness.
- Share games and stories.

Getting from here to there Safety & security



- **Ronald McDonald House van**

Our shuttle van offers round-trip service to UIHC—Fountain Entrance and West Pappajohn Entrance—at these times:

8:00 a.m. 1:30 p.m.

10:00 a.m. 5:45 p.m.

11:45 a.m. 8:45 p.m.

During office hours, we may be able to drive you on unscheduled van runs or errands depending on availability of volunteers. Check with office staff.

- **Cambus**

The free University of Iowa Cambus stops regularly at the Arena Lot just across Hawkins Drive. The Hospital/Finkbine route drives a loop from Hospital Ramp 2 to the Finkbine Commuter lot, stopping at the Arena Lot along the way. From Hospital Ramp 2, you may catch a Red or Blue Route to other parts of campus or to downtown Iowa City; these busses also stop near Carver Hawkeye Arena, just a block from the House. The Pentacrest/Finkbine route also stops at the Arena Lot on weekdays.

- **Cars**

Please see the section on “Parking” for more information.

- **Other transportation**

Both Iowa City and Coralville run inexpensive public bus systems, and the Iowa City area is served by several reliable taxi companies.

Safety & security

- Come and go through the front door only.
- Sign in and out so staff can locate you quickly in the event of an emergency.
- Keep the number of guests in your room at or below its maximum occupancy, which is set by the State Fire Marshall.
- Don't sleep in the public areas of the House.
- Weapons are prohibited in or around the House.

House staff may evict any guest who violates House policies, and may bar that guest from future stays. Such decisions are at the sole discretion of House staff. Be forewarned that the following behaviors will lead to your eviction:

- **Behaving badly**

Don't behave in a way that presents a clear and present danger to the safety or health of other guests, staff, or volunteers. Bad behavior includes (but isn't limited to) intimidation, threats, harassment, assault, or generally abusive behavior.

- **Hurting the House**

Don't destroy or steal House property.

- **Substance abuse**

Don't use alcohol or a controlled substance (unless prescribed by a licensed medical professional pursuant to a valid prescription) or enter the House while under the influence.

- **Misusing computers**

Don't install infiltrating computer programs or files, or view pornographic sites on House computers.

- **Bearing weapons**

Don't bring a weapon, including a gun or other firearm, into the House.

How the House works



Kitchen & dining

Any time of the day or night, guests are welcome to prepare a meal or snack in the shared kitchen.

- Each guest room has a marked kitchen cabinet to store food.
- Be sure to label refrigerated foods in your refrigerator with your last name. Tape and markers are in the drawer below the coffee pot.
- Feel free to use food from the pantry.
- You'll find a grill for your use on the kitchen deck.
- Please clean up after yourself: wash your dishes and put them away.
- Please eat and drink in the Great Room only—don't take food or beverages to your room.

Lounges & recreation

You'll find a lounge on every floor, each one with a television and VCR/DVD player. Also:

- The Great Room is the dining area (see above).
- The Rec Room has a piano, a pool table, a ping-pong table, and exercise equipment, and is right next to the outdoor basketball court.
- The Sun Room has a Yamaha Clavinova.
- The Balcony has children's books and videos, as well as 2 internet computers, and games. (See note under "Safety and security" about appropriate computer use.)
- Please make sure the television you're watching doesn't blast other guests out of their seats, and be willing to turn it down if others are more sensitive to the volume.

How the House works

Telephone, fax & mail

- Your guest room has its own telephone number and private voice mail.
- Make sure you give your room's telephone number to any friends, family, and hospital staff you wish to hear from directly; House staff will not give out your room phone number.
- You'll find directions for picking up voice mail next to your phone.
- The Family Services Office has free fax service you may use (319-353-6873).
- If you receive mail, we'll slide it under your door.
- We'll hold packages for you at the Registration Office.
- Staff will send your outgoing mail at 1:30 p.m.

Cleaning

Just like at home, you need to clean up after yourself. To keep costs low, there is no maid service here. Please clean your own room, dishes, and laundry, as well as help keep common areas clean.

- Cleaning supplies are in the kitchen cleaning closet.
- The three laundry rooms are available 24 hours a day. Free washers, dryers, detergent, fabric softener, bleach, irons, and ironing boards are provided.
- A list of 20 simple cleaning tasks is at the entry area podium. If your room has a cleaning task assigned to it for the day, please do that task prior to 8 p.m., or check with House staff if you are unable to do the task.
- If you are unwilling to clean, please find other accommodations.

Check-out & future stays

Area map



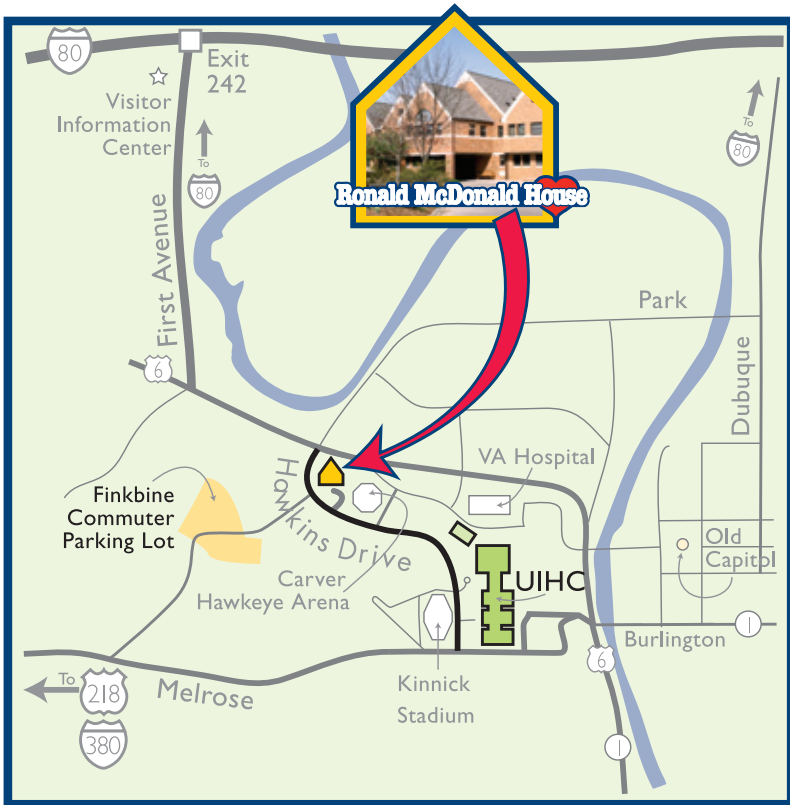
At check-out, please clean your room for the next guest, just as the previous guest cleaned the room for you.

- You'll find a cleaning check list on your door.
- Supplies are in the kitchen cleaning closet.
- Clean the shower, curtain, toilet, sink, and fixtures. Really clean them!
- Wipe all counter surfaces.
- Dust and vacuum bathroom and bedroom.
- Mop the floor.
- Replace soap, cups, and toilet and facial tissues.
- Leave soiled towels in the laundry basket.
- After check-out, staff or volunteers will launder your room's towels and bed linens. (Remember to wash them yourself during your stay, as needed!)
- Ask staff to check your room.
- Pay any rent that is due.
- Return your key and receive your key deposit back (\$10).
- Return your parking pass if you have one, and receive your parking pass deposit back (\$20).
- Have a safe trip home.

Future stays

If you expect to return to Iowa City for critical medical care for your child, you may request a room at Ronald McDonald House up to one year in advance. House Staff will contact you when a room is available.

Area map



Ronald McDonald House Iowa City

730 Hawkins Drive
Iowa City, Iowa 52246-2509

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